



Welcome Hastings Public Schools Employees!

We're pleased to inform you that as of July 1, 2022, **OneBridge Benefits** will be your new **Flexible Spending Account (FSA) Administrator**—our team is looking forward to servicing you!

Listed below, please find some helpful information to assist you with this transition:

Customer Service

Should you have any questions about your FSA benefits, rest assured, our friendly customer care team members are available to assist you —so, please don't hesitate to call them.



888-865-1628

8:00 am-8:00 pm, Mon-Fri(eastern)

OneBridge Benefits Card

As part of the OneBridge YourWay FSA program, you'll be receiving a OneBridge Visa® Benefits Card.

If you also have a YourWay HRA account, you'll have the benefit of using the same card for both accounts.



Note: Most of the time, you won't need to submit any receipts to validate the eligibility of your debit card purchase at a qualified merchant or provider; however, it's still a good idea to save your receipts just in case they're needed for any reason.

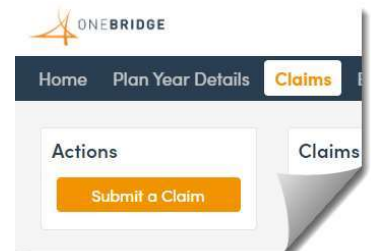
Portal Account

Once you're enrolled, we'll send you a Welcome email that will have a personal link for you to create your portal account. Simply click on this link and complete a few **easy steps** to be able to access all of your FSA account details online.

Note: if you also have a YourWay HRA account, you'll be able to access these account details using the same online portal account; plus, your portal account's username and password also works for accessing your FSA and/or HRA account details via the OneBridge HRAgo® Mobile App too!

Claims Submission

In addition to using your OneBridge Benefits Card as a convenient way to pay for eligible expenses, you can also submit claims using OneBridge's user-friendly portal and mobile applications, as well as by sending us a paper claim form.



Important Reminder: Please continue to submit your 2021 Plan Year expenses to the current administrator through the end of the run-out period, which is September 28, 2022.

ONEBRIDGE BENEFITS - CONFIDENTIAL & PROPRIETARY - ONLY INTENDED TO BE SHARED WITH AUTHORIZED PARTIES © 2022 OneBridge Benefits. All rights reserved. The OneBridge Visa® Benefits Card is issued by the Bancorp Bank pursuant to a license from Visa U.S.A. Inc. The Bancorp Bank; Member FDIC. Card can be used for qualified expenses wherever Visa Debit Cards are accepted. See cardholder agreement for details.